

# Information Technology Services

Our information technology team can provide you with a full range of IT services including strategic planning, implementation and support.

Our services are aimed largely at small and medium sized businesses that cannot justify the cost of their own IT department and for whom every pound of IT investment is critical.

Chiene + Tait aim to provide value for your investment and deliver the highest quality of service. The team has recently been awarded the status of Microsoft Certified Partner, with a special recognition in Network Infrastructure Solutions

Operating within a successful firm, we provide services based on a real understanding of usage and priorities within a business IT system. Amongst our many services, we offer:

- Email + Web Security
- IT Service Continuity
- IT Strategy + Consultancy
- IT Support
- Project Implementation
- Software Development

## 1. IT Support

### Overview

**IT Support:** Clients receive proactive monitoring and maintenance of key systems and servers to ensure that any problems are identified quickly, with steps taken to resolve and to ensure they do not happen again. Regular contact from your assigned account manager is there to ensure that every aspect of your hardware and software is running smoothly.

## 2. IT Strategy and Consultancy

### Overview

**IT Strategy and Consultancy:** With a recognised specialism in Network Infrastructure Solutions, we specialise in designing and installing networks. So, regardless of size, we will ensure that the solution proposed will allow your infrastructure to grow from strength to strength, whilst ensuring you get value for money from your IT investment.

## 3. IT Software Development

### Overview

**Software development:** We offer a variety of software solutions from bespoke database design to the extension of Microsoft Office applications. Our expertise lies in:

- Custom built database solutions.
- Integration of Microsoft Office applications.
- Office Intranet set up and implementation.

## 4. IT Upgrade and Healthchecks

### Overview

**IT Upgrade and Healthchecks:** We can also provide impartial advice with what other business solutions will be the best fit for your company; including the selection of software and communications systems that will enable you to increase performance and productivity.

- Healthchecks
- System upgrades
- Data backup and wiping
- Network security advice
- Purchase and installation of hardware